



“But wait --- What if this is some sort of scam???”

At Success Refund Service we are very aware that there are far too many dishonest individuals and groups in the world today who have such low ethical and honesty standards that they would think nothing of taking dishonest advantage of anyone they can. These people hurt us all by their malicious activities.

We are also very aware that it is quite natural for people, when presented with the news that they have unclaimed monies available for them to take possession of, to be very sceptical and unsure if the information is genuine.

While quite understandable, it is nevertheless unfortunate. While we do sometimes make exceptions, we at Success Refund Service have chosen to specialise primarily in assisting groups such as churches, charities, clubs, volunteer emergency services and other such benevolent organisations. We feel very highly privileged to be able to actually make a business out of assisting, in a very real and tangible way, the people and groups that serve and support our community and, to be honest, we get a real ‘buzz’ each and every time we are able to send a cheque to one of our nation’s highly valued and hard working organisations.

However, this sometimes comes with a sadness, too. We are saddened whenever we encounter a person or group who has allowed their fear of being cheated or scammed to overwhelm their sense of opportunity at having their lost, hard-earned monies located and returned.

While caution and care are certainly good and essential qualities in these times, when this does happen, it is because they have pre-judged the opportunity as our being someone who is trying to cheat them, without first investigating the facts, and so they decline our offer to assist them. Sadly, when this happens, they do get cheated, every time – because they have cheated themselves.

At Success Refund Service, we have tried very hard to develop a business model that offers maximum security to our clients. Our features include:

- We have no overhead or up-front fees, so our clients do not initially have to pay us anything to engage us. Nothing whatsoever.
- Our fees are taken as a small percentage of the amount we recoverⁱ. This means that we do not get paid until after the successful recovery of your monies. You pay nothing until then. It also means that if recovery attempts are unsuccessful then there will be no charge whatsoever to youⁱⁱ.
- The process of money recovery can take anywhere from weeks to months. It is not a fast process. This is significant because scammers will always want to take your money as quickly as possible. They will almost never wait three months.
- Although we can pay you by direct bank deposit if you request us to, our preferred method of transferring your money is by cheque. This removes the need for you to provide us with any of your banking details, greatly increasing safety and security for

you. Of significant note is that we have no need for your credit card details and will NEVER, under any circumstances whatsoever, request them of you.

- Other than when we correspond by email, all of our postal correspondence is done on high quality letterhead paper, purchased at significant cost. You will also have been provided with a business card, again printed at significant cost, and the letter will have been stamped with our business stamp, showing our Australian Business Number. Scammers will virtually never include any of these features, as their goal is simply to take your money. They will never invest in high quality stationary, such as we do.
- We have invested in a professional website, 1300 number, phone and fax numbers. We also use a PO box. These facilities can only be obtained after giving to the respective providers the satisfactory items of identification as required by Australian law. This means that, if a legal situation were to arise, any police officer could track us down by making just one 5-minute phone call. Scammers will never do this. They will always hide behind the anonymity of the internet or make nuisance phone calls from unidentified numbers, often overseas and away from the control of Australian law. It also means that we are fully contactable by our clients.
- We are an Australian government registered business and trade under the Australian Business Number 21 457 525 309. This can be checked by anyone online by visiting the Australian government website <https://abr.business.gov.au> and we do encourage you to do so.

At Success Refund Service, we have gone to great lengths to maximise the safety and security of our clients. If you have any questions or concerns about this, then please feel very free to phone us on 1300 472 395 or 0444 553 760 between 9:00 AM to 3:00 PM EST weekdays.

Thank you in advance for entrusting to us the job of recovering you lost or unrecovered monies. Please feel free to contact me if you have any questions.

Dr. David G. Young. (B.App.Sc, Grad.Dip.Comp, Grad.Dip.Ed, Grad.Dip.Counc., M.Bus, Th.D.) ☎

CEO and founder.

Success Refund Service.

ⁱ Currently 15% as at 22/3/2020

ⁱⁱ Provided that the agreed terms and conditions of service have been properly followed.

